

PDA Protocol for National Response Team's Care Team

1. Associate Deploys National Response Team and/or National Volunteer Team (NRT) volunteers in response to disaster.
2. Associate requests Care Team support for deployed NRT.
3. Louisville staff forwards deployment information and request for Care Team support to Care Team members.
4. Care Team's monthly Lead (CTL) polls Care Team for availability to provide Care Buddy support to deployed NRT members.
5. CTL assigns Care Buddies for deployed NRT members.
6. Care Buddies establish contact with deployed NRT and determine best means of ongoing communications.
7. Care Buddies offer support to deployed NRT through prayer and contacts.
8. Post-deployment, Care Buddies make follow-up contact after deployed NRT returns home.
9. On rare occasions, as needed, Care Buddy will refer concerns re: deployed NRT to Care Team Coordinator for additional care.
10. Care Team Coordinator forwards referred concerns to Associate for appropriate follow-up.